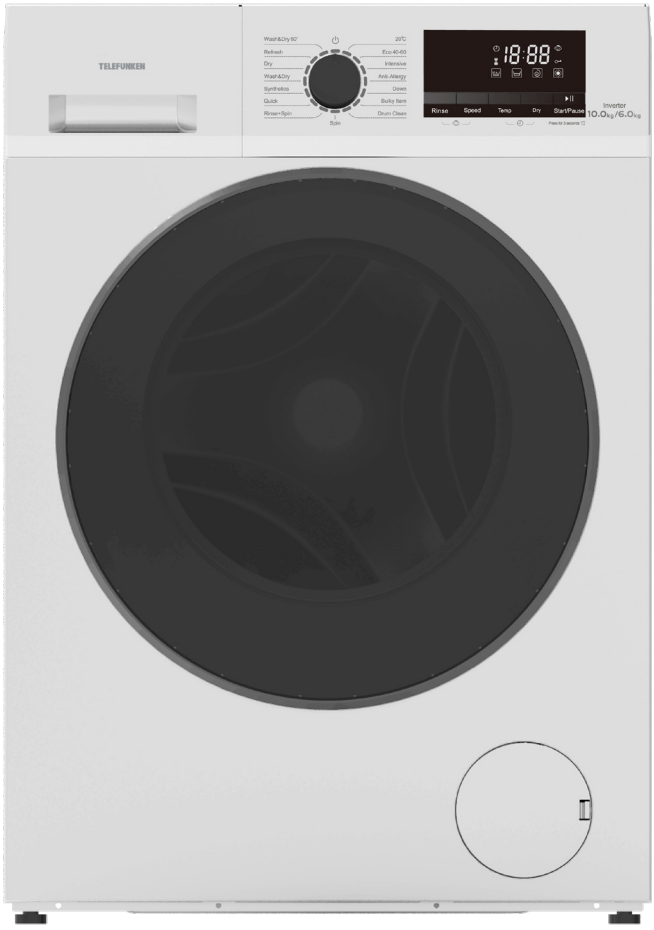
TELEFUNKEN

11KG/7KG FRONT LOAD
WASHING/DRYER COMBO

TF1170AU11FLWD



INSTRUCTION MANUAL

Please read this manual carefully before using, and keep it for future reference.

CONTENTS

General Safety	4
Product Overview	8
Operations	10
Getting Started	14
Instructions	18
Cleaning and Maintenance	20
FAQs	22
Specifications	23

GENERAL SAFETY

IMPORTANT INFORMATION

Read this manual thoroughly before you start using the Appliance.

The safety precautions instructions reduces the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.

Pay close attention to messages that follow this safety alert symbol or the words **DANGER**, **WARNING** or **CAUTION**. These words will be used to alert you of potential hazards that and injure you and others. Following these instruction will tell you how to reduce the chance of injury and the possible dangers if instructions aren't followed.



WARNING

This symbol indicates when there is a serious risk of injury if you do not pay attention to the warnings.



CAUTION

This symbol indicates when to be careful to avoid a serious risk of injury to oneself or damage to property.

ELECTRICAL SAFETY

- **Voltage:** Plug the appliance to a 220-240V, 50Hz, properly earthed power outlet, it must be in good working order.
- **Power connection:** Do not use an adaptor or an extension cord. Plug the power plug directly into a separate power point that cannot be accidentally turned off, and that is easily accessible so you can switch it off if needed.
- **Power cord:** Do not kink or damage the power supply cord. Make sure it is behind the appliance so no one can step on or place anything on the power supply cord or against it. A damaged power plug may overheat and cause a fire.
- **Damaged cord:** Do not use a cord that shows cracks or damage. Any damage to the cord may cause a short circuit, fire and/or electric shock. Contact our support centre on info@ayonz.com for advice
- **Disconnection:** Never pull the power cord to unplug appliance. Grip the plug and pull straight out from the power point.
- **Electrical work:** If the installation of this appliance requires any electrical work, make sure it is carried out by an electrician.

GENERAL SAFETY INSTRUCTIONS (Cont.)

To reduce risk of fire, electric shock or injury, always follow these basic precautions and accident prevention measures when using this appliance, including the below:

NOTE: This appliance should be installed by an authorized technician else warranty will be void.

INSTALLATION

- The product is heavy, be careful when moving it. To avoid back or other injury, have 2 people lift or mechanical aid when installing.
- When unboxing, thoroughly inspect the appliance carefully for any damage. If there is any damage, do not install the appliance. Contact our support centre on info@ayonz.com for advice.
- While installing the appliance make sure that the power cord is not bent or flattened.
- Make sure to remove all packaging materials such as foams and tapes before installing the appliance.
- Make sure if the machine is to be placed on carpet that the ventilation openings in the base are not obstructed
- Install the appliance on a flat level and stable ground.

WARNING

- Make sure that transport packaging is removed from the rear of the appliance. Do not overload the appliance with too many clothes.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
- Appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance, in such a way that a full opening of the product door is restricted.

GENERAL SAFETY INSTRUCTIONS (Cont.)

USAGE CONDITIONS AND RESTRICTIONS

- Supervision over children is to ensure that they do not play with the appliance. Never allow them to use, play with or crawl inside the appliance. Cleaning and maintenance must not be done by children.
- This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are being supervised or been given instructions on how to use of the appliance in a safe way and understand the hazards with using this appliance incorrectly. Children being supervised not to play with the appliance
- Only for indoor domestic use only. It is not to be used for industrial or commercial use.
- Do not use this product for anything other than its intended purpose, and only use it as described in this manual. Do not attempt to alter or modify this appliance.
- In the process of a hot wash, the door window can become hot. Make sure not to touch it or that no children or pets come into contact with the door window.
- Ensure that emptying all pockets of every item to make sure that there is no hard, sharp objects such as coins, safety pins, bra wires, nails or screws can cause damage to the appliance and has a chance to block the pump.
- Damage or malfunction caused from foreign objects is not covered by your warranty to the appliance.
- Do not operate this appliance outdoors.
- Incorrect use can result in property damage, injury or death. We assume no liability for misuse of the appliance or noncompliance with these instructions.
- Maximum load is 7.0kg for Drying / 11.0kg for Washing.
- Do not block any ventilation openings. Ensure that vents are not covered by anything.
- Do not use this product for anything other than its intended purpose, and only use it as described in this manual. Do not attempt to alter or modify this appliance.
- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Ded and breakfast type environments;
  - Areas for communal use in blocks of flats or in launderettes.

GENERAL SAFETY INSTRUCTIONS (Cont.)

- Only load items that are suitable for the appliance.
- Do not place any open source flames on the appliance such as candles, etc..
- The door/window will be hot after a long cycle, be sure not to touch the window and to keep children away from the appliance.
- WARNING: Never stop the appliance before the end of the cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- The only part that can be changed is the filter, other than this nothing else in the appliance contains user serviceable parts. Do not open, disassemble or try to repair the appliance yourself. Only have this appliance serviced by a qualified technician.
- Incorrect use can result in property damage, injury or death. We assume no liability for misuse of the appliance or noncompliance with these instructions.

CLEANING AND MAINTENANCE

- Before cleaning or maintenance, always unplug the appliance from the power socket. Make sure you pull by the plug, not the cord as this can damage the power cord and cause a hazard.
- Only the filter requires regular cleaning, everything else is non user-serviceable parts. Do not try to repair, disassemble or modify the appliance.
- Check and clean the lint filter on a regular basis
- **Service:** Never try to repair, modify or replace any part of the appliance, unless this manual says you can do so. All other servicing is to be done by a qualified technician, or contact our support centre on info@ayonz.com for advice.

GENERAL SAFETY INSTRUCTIONS (Cont.)

CAUTION

ITEMS BELOW ARE NOT SUITABLE FOR DRYING. IT CAN CAUSE FIRE IN THE APPLIANCE OR EXTENSIVE DAMAGE. DO NOT PLACE FOLLOWING IN THE APPLIANCE

- Items containing rubber or foam like rubber or any other similar textured materials.
- Items that are spotted or soaked with cooking oil or any other flammable items. These other items include kerosene, stain removers, dry-cleaning solvents, alcohol, petrol, turpentine, waxes, hair care products, wax removers.
- Washing the items vigorously beforehand in hot water with extra detergent will reduce, but not completely eliminate the hazard.
- Undergarments that contain metal reinforcements (such as underwire bras). Plastic articles such shower caps and waterproof bibs.
- Rubber-backed articles, clothes with foam rubber pads, pillows, galoshes and rubber coated tennis shoes.
- Fabric softeners or similar products unless recommended by product manufacturer for use in a clothes dryer.

CAUTION

- Do not use the appliance if industrial chemicals have been used for cleaning.
- Do not dry unwashed items in the appliance.
- Do not allow lint to accumulate around the appliance. Clean the Lint Trap and filter after every use.
- Enough ventilation has to be provided to avoid the back-flow of gases into the room from appliances burning other fuels including open fires.
- Remove all objects from pockets such as lighters and matches.
- If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in appliance, they should first be washed in hot water with extra detergent - this will reduce, but not eliminate, the hazard.



WARNING: Risk of fire

This symbol alerts you to take care as oil-affected items can ignite, especially when exposed to heat, such as in a clothes dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation causes heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping and so it will create a fire hazard.

GENERAL SAFETY INSTRUCTIONS (Cont.)

Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the appliance.

- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the appliance.
- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.
- The final part of the appliance cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that the items will not be damaged.
- Remove all objects from pockets such as lighters and matches.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as in the appliance. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping and so create a fire hazard.
- If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in the appliance, they should first be washed in hot water with extra detergent - this will reduce, but not eliminate, the hazard.

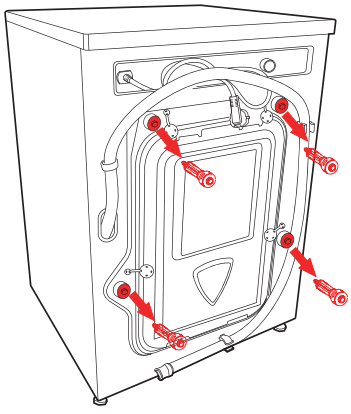
WARNING:

Never stop the appliance before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

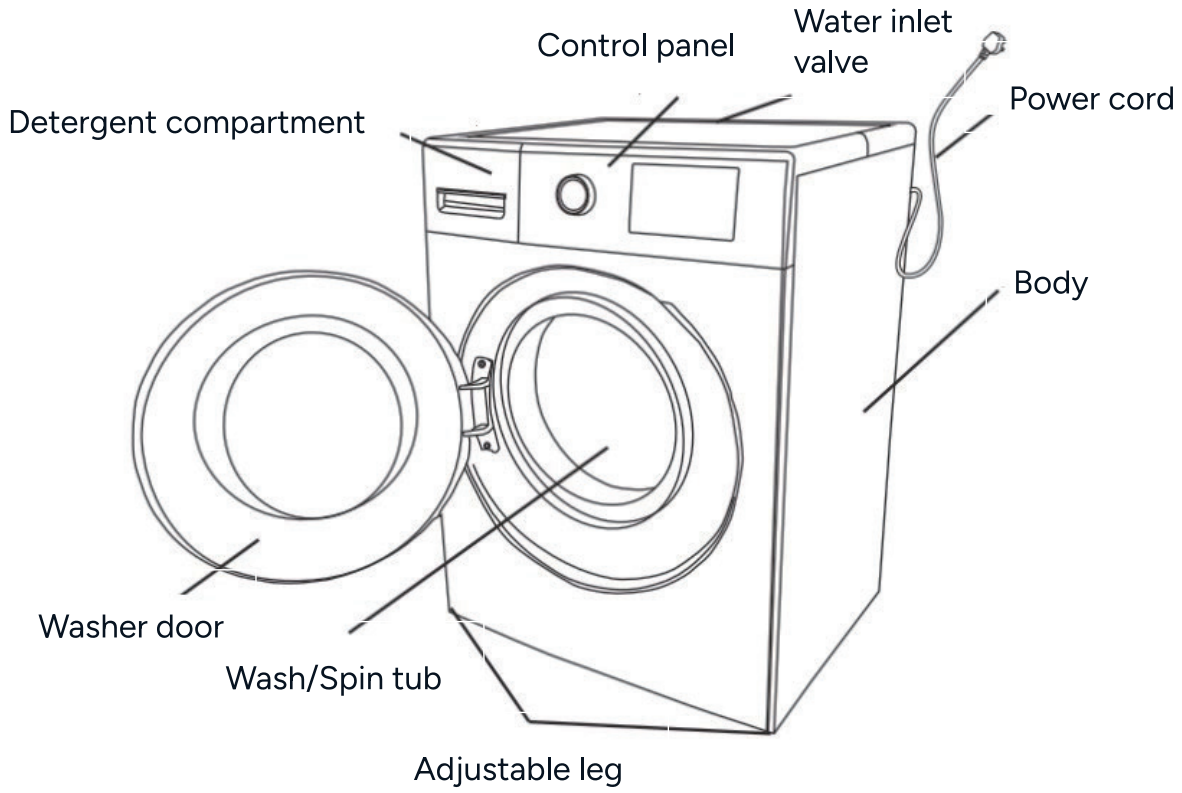
IMPORTANT

Before using the washing machine, you must remove the 4 transport bolts from the rear of the machine.

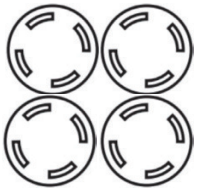
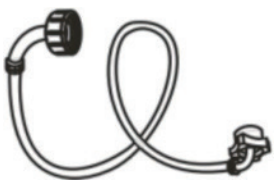
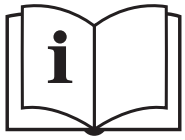
If you do not remove these transport bolts before first time use, you will damage the unit and also void warranty. You must remove these transport bolts before first time use.



PRODUCT OVERVIEW

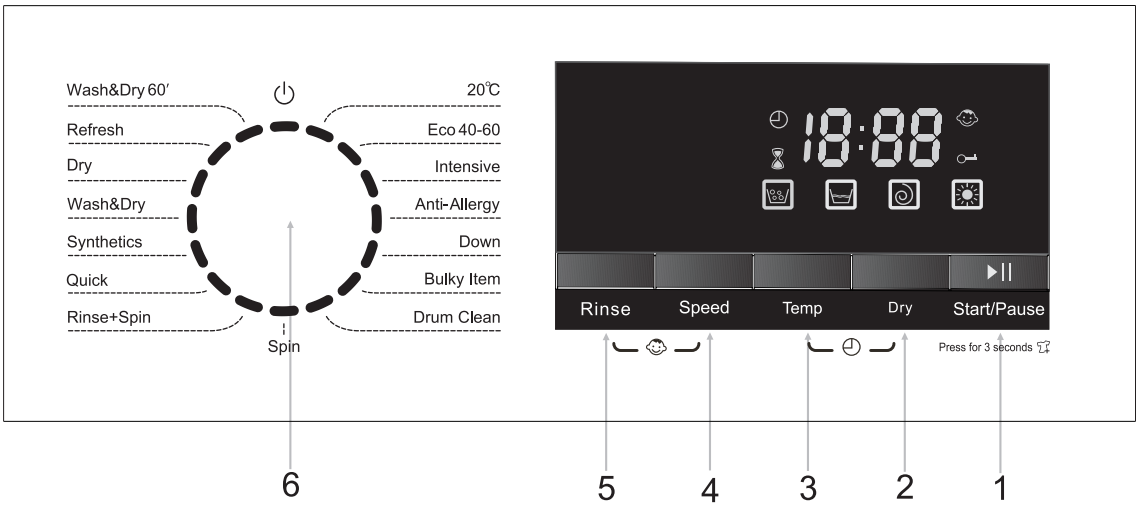


Accessories

4 x Cover caps	1 x Supply hose cold water	1 x Owner's manual	1 x Spanner
			

PRODUCT OVERVIEW (Cont.)

CONTROL PANEL



1. **START/PAUSE:** Press this button to start or pause the washing cycle. The door can not be opened when the machine starts. You can press this button for 3 seconds to pause wash cycle and add clothes, but if the water level or the temperature of the drum is high, the door will not open.
2. **DRY:** Press this button repeatedly to set the drying time. If the laundries want to be dry after being washed, press this button.
3. **TEMP:** Press this button repeatedly to change the wash temperature.
4. **SPEED:** Press this button repeatedly to change the spin speed.
5. **RINSE:** Press this button repeatedly to change the rinse times.
6. **KNOB:** Turn this knob clockwise or anticlockwise to select the required wash program. Once the “Start/Pause” button is pressed and the machine is running, the program can not be changed.

   NOTE: For your safety, please not turn the knob to the position “ ⏻ ” and get clothes while the machine is running. Because the temperature of water may be high and it may scald you. The door lock will open automatically at the end of a wash cycle while the temperature of the drum is cool down.

Note:

Child lock (“Rinse ” + “Speed”)

The function of “Child lock” is to lock the control panel to prevent the misuse by children .

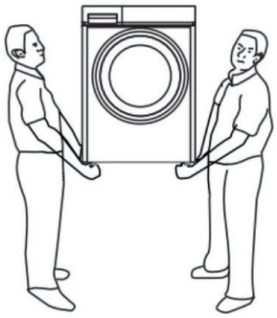
1.Press the “Rinse” and “Speed” buttons at the same time for 3 seconds.

When the icon “ 👶 ” is lighted up on the screen, the function works. This function can be selected during a washing cycle.

2.When this function works, all keys and knob are not available, except for the knob turn to the position “ ⏻ ”.

INSTALLATION

- Two people are required when lifting or transporting the machine.
- Move cautiously. Do not grasp any protruding parts of the machine. The door must not be used as a handle for transport. If the appliance cannot be transported upright, it may be tilted to the right by less than 30°.

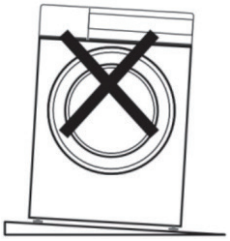


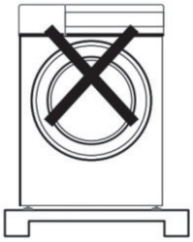
RISK OF INJURY AND DAMAGE:

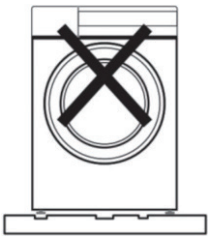
- Improper handling of the appliance may result in injury.
- The appliance is very heavy. Always transport or carry it with the assistance of another person.
- Clear all obstacles from the transport route and installation location, such as open doors and objects on the floor.
- Do not use the open door as a handhold.
- Remove all packaging materials before using the appliance.
- Inspect the appliance for any visible external damage before setting it up. Do not install or use damaged appliances.

INSTALLATION POSITION:

- Avoid installing the appliance behind a door that can be locked, a sliding door, or a door with hinges on the opposite side of the tumble dryer. Such placement may restrict the full opening of the tumble dryer door.
- Ensure that the floor clearance is not obstructed by deep pile carpets, wooden strips, or similar objects. Obstructions can cause heat build-up, which can interfere with the appliance's operation.
- The appliance should be installed in a clean area where dirt does not accumulate. It is important to ensure that there is sufficient air circulation around the appliance. Avoid obstructing the front air inlet or the air intake grilles located at the back of the machine.
- To minimize vibration and noise during dryer operation, place it on a firm and level surface.
- Never remove the feet of appliance. They are an essential component of the appliance's stability and should remain intact.
- The appliance must be installed on the ground which must be hard, flat and skid-proof. Do not place the machine on soft carpet or wooden floor. Do not place the washing machine on a platform or a bracket.





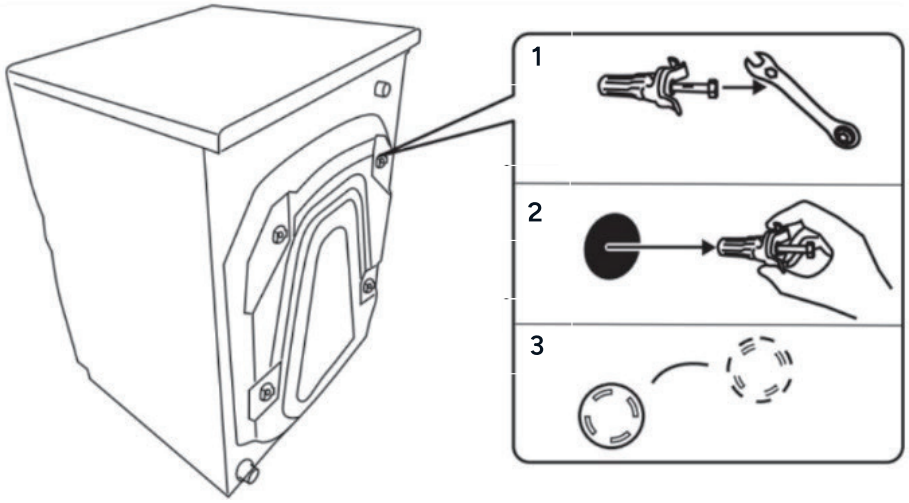


INSTALLATION (CONT.)

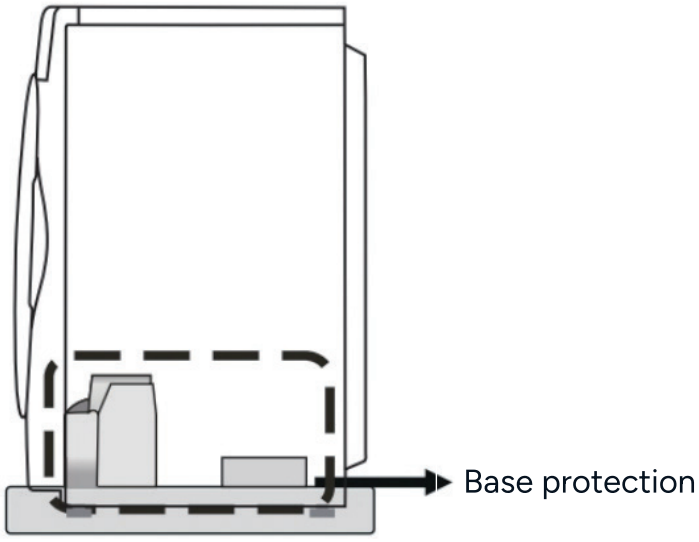
REMOVE THE TRANSIT BOLTS:

To protect the machine in transportation, there are 4 bolts on the rear of the machine. Ensure these bolts are removed before operation.

1. Unscrew the four transit bolts using the supplied spanner.
2. Fit the four caps over the bolt holes.
3. Store the transit bolts, as these will be required when transporting the appliance.



Ensure that the base protection is not stuck at the bottom of the washing machine before use, otherwise it will affect the normal use of washing machine.

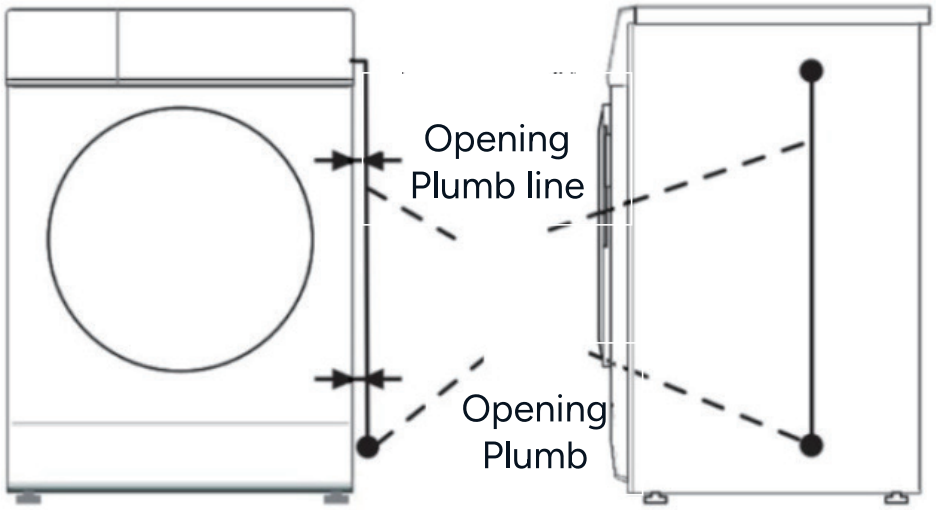


INSTALLATION (CONT.)

LEVEL ADJUSTING:

1. Once in its permanent operation position, check that the dryer is absolutely level with the aid of a spirit level, or a plumb line as shown below.

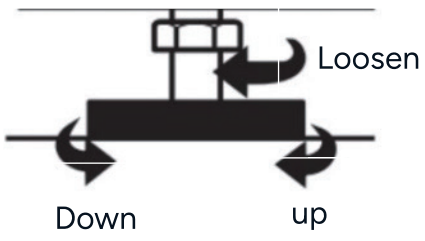
2. The appliance is level if the frame line of washer is parallel with the plumb line.

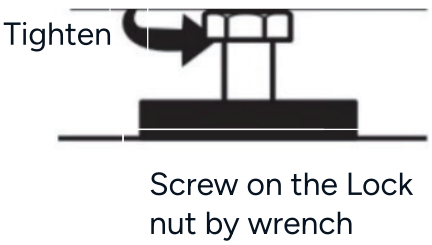


1. To adjust the adjustable leg, loosen the nut using the spanner and rotate the adjustable leg to raise or lower the appliance.

2. Once the appliance is level, re-tighten the nut.

3. Put your hands on the washer diagonally, press and shake the washer slightly to make sure that the washer is steady.



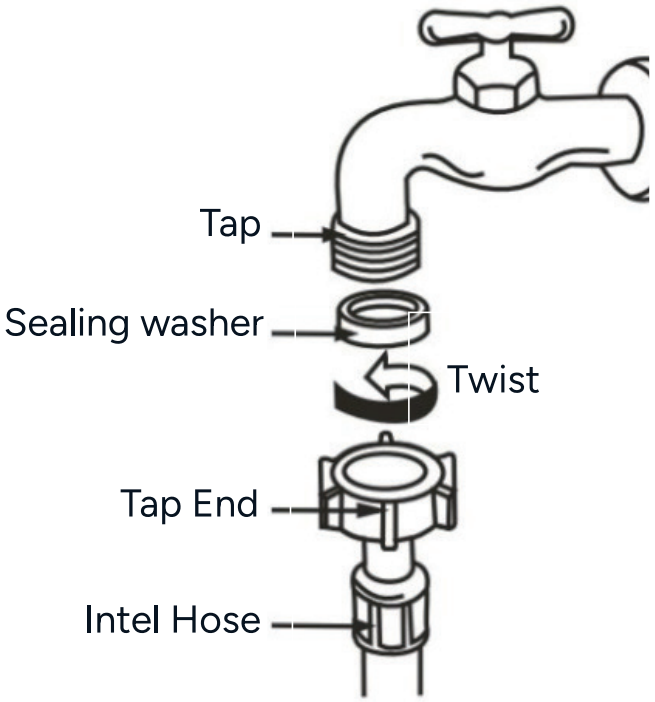


INSTALLATION (CONT.)

CONNECTING THE WATER SUPPLY HOSE:

1. Ensure the sealing washer is firmly seated.
2. Attach the curved end of the hose to the inlet valve of the washing machine, tighten the coupling nuts securely by hand.
3. Attach the straight end of the hose to the tap. Tighten the coupling nuts securely by hand.
4. Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If water pressure is too strong, close the water tap completely then open it slightly.

- Do not use water which is hotter than 50°C.
- If your faucet is not suitable, consult a licensed trade professional or contact info@ayonz.com for support.



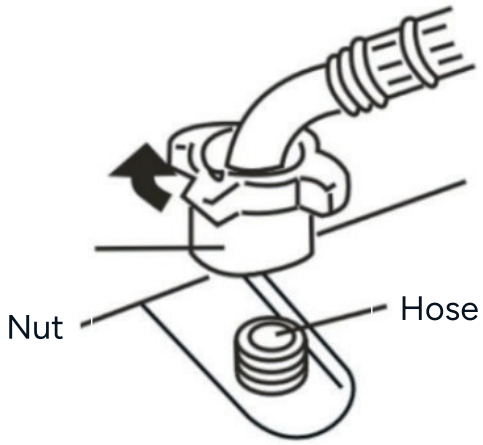
CAUTION

- This machine has both cold and hot water inlets. Do not mix the cold and hot water pipes, as this may cause damage or pose safety risks.
- If using cold water only (hot water alone is prohibited), use the valve cover to seal the hot water inlet to prevent leakage.
- The hot water supply temperature must not exceed 50°C to avoid damaging the washing machine.

INSTALLATION (CONT.)

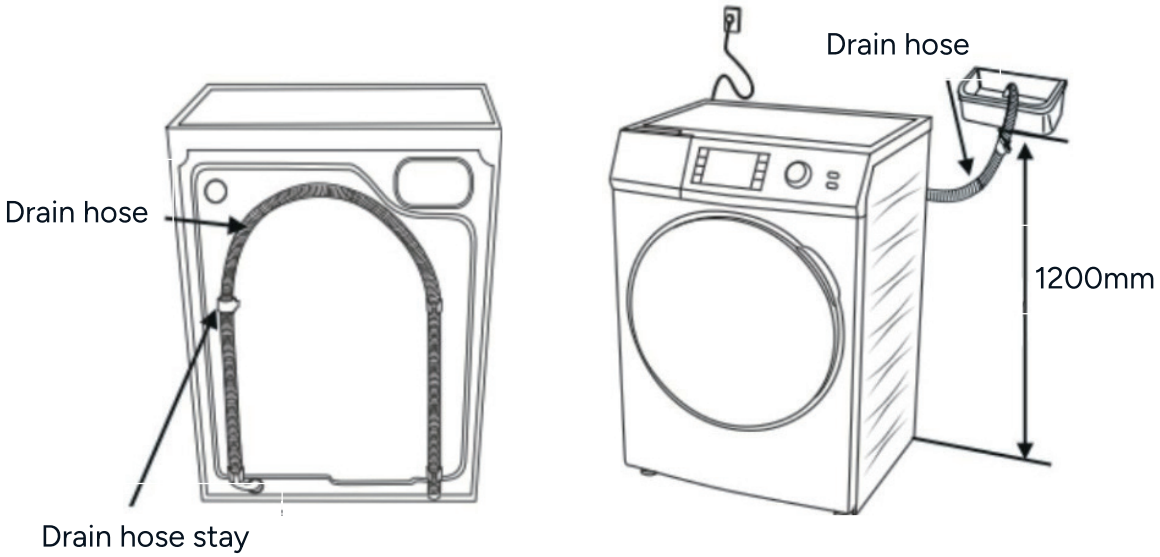
INSTALLING WATER SUPPLY HOSE TO THE WASHER:

1. Turn the nut clockwise till the nut turned tight while holding the hose.
2. Turn the nut counterclockwise to detach the water supply hose.



INSTALLING THE DRAIN HOSE:

1. When not in operation, the drain hose can be stored at back of washing machine.
2. During operation, place the drain hose into a sink or drain no higher than 1200mm high.



NOTE:

Do not take off drain hose stay, if not, it will lead to drainage problems.

BEFORE FIRST USE

1. Ensure the four transit bolts have been removed. Leave the dryer to stand for at least 2 hours after transporting.
2. Use a soft cloth to clean the inside drum.
3. Place some clean rags into the drum.
4. Connect the power cord and press the Power button.
5. Select the tub clean program before the first time washing.
6. After finishing this program.

NOTE:

During drying, the compressor and the water will generate some noise which is entirely normal.

- For consistent drying results, sort the laundry based on fabric type and select the appropriate drying program.
- Before drying, please close zippers, hooks, eyelets, buttons, and tie fabric belts securely.
- Remove any objects from pockets, such as lighters and matches.
- Sew in or remove under-wiring from bras before drying.
- Close duvet covers and pillowcases to prevent small items from getting rolled up inside them.
- Keep jackets open and unzip any long zippers to allow textiles to dry evenly.
- Avoid over-drying clothes as excessive drying can lead to increased wrinkling.
- Do not dry items that contain rubber or similar elastic materials.
- Maintain cleanliness in the vicinity of the tumble dryer. Accumulation of coal dust or flour can pose an explosion risk.
- The door should only be opened after the tumble dryer’s program has finished to prevent scalding from hot steam or an overheated drying machine.
- Clean the lint filter and empty the water tank after each use to prevent prolongation of drying time and excessive energy consumption.
- Do not dry clothes that have undergone dry-cleaning processes.

OPERATION

The selectable options and functions of different programs

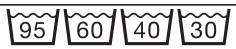
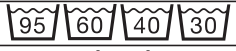
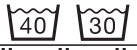
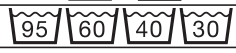
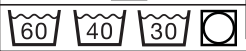
Program	Weight (kg)	Time (min)	Temp (°C)	Rinse times	Spin speed (rpm)	Dry time (min)
20℃	7	57	20	2/3/4/5	0/400/600/800/1000/1200	0/60/90/120/150/180/210/240/270/300/330
Eco40-60	10	227	——	3	1400	0/60/90/120/150/180/210/240/270/300/330
Intensive	10	116	--/20/40/60	2/3/4/5	0/400/600/800/1000/1200/1400	0/60/90/120/150/180/210/240/270/300/330
Anti-Allergy	6	131	90	2/3/4/5	0/400/600/800/1000	——
Down	4	63	--/20/40	3/4/5	0/400/600/800	——
Bulky Item	10	99	--/20/40/60	3/4/5	0/400/600/800	——
Drum Clean	0	102	60/90	2	600	30
Spin	10	11	——	——	0/400/600/800/1000/1200/1400	0/60/90/120/150/180/210/240/270/300/330
Rinse+Spin	10	16	——	1/2/3/4	0/400/600/800/1000/1200/1400	0/60/90/120/150/180/210/240/270/300/330
Quick	3.5	30	——	2/3/4	0/400/600/800/1000/1200	——
Synthetics	5	72	--/20/40/60	2/3/4	0/400/600/800	0/60/90/120/150/180/210/240/270/300
Wash&Dry	6	233	——	2	400/600/800/1000/1200/1400	60/90/120/150/180/210/240/270/300/330/360
Dry	6	70	——	——	0/400/600/800/1000/1200/1400	60/90/120/150/180/210/240/270/300/330/360/390
Refresh	4	30	——	——	——	30
Wash&Dry 60'	1	60	——	2/3/4	0/400/600/800/1000/1200	30

Icon explanation

	Digital display: This icon shows the time, speed, rinse times, Error code.
	Remaining time: This icon will shinning once the display show the remaining time.
	Delay time: This icon will shinning once the display show the delay time.
	Child lock: This icon will shinning once child lock function is selected, otherwisw will gone.
	Door lock: This icon will shinning when door lock is working, otherwise will gone.
	Drying phase: this icon will flicker during the drying phase.
	Washing phase: this icon will flicker during the washing phase.
	Rinse phase: this icon will flicker during the rinse phase.
	Spin phase: this icon will flicker during the spin phase.

OPERATION (Cont.)

Programme chart

Programme	Washing symbol	Fabric
20℃		Cottons, linens or cotton mix fabrics, e.g. towelling, underwear, T-shirts etc.
Eco40-60		Cottons, linens or cotton mix fabrics, e.g. table linen, underwear, T-shirts etc.
Intensive		Cottons, linens or cotton mix fabrics.
Anti-Allergy		Washing clothes at 95°C , which would help for sterilization and disinfection.
Down		Down jacket or down coat.
Bulky Item		Clothes with large volume.
Drum Clean		This program is used to clean the drum. Don't put any clothes into the drum while running this program.
Spin		Separate spin for cotton and linen items.
Rinse+Spin		This program can be used for rinsing items which can be washed in a Cotton program. Don't add any detergent.
Quick		Synthetic or mixed fabrics, underwear, coloured garments, non-shrink shirts.
Synthetics		New clothes or a small amount of clothes which is not that dirty.
Wash&Dry		This program can be used to dry a small amount of clothes.
Dry		This program can be used to dry clothes.
Refresh		This program can be used to remove the peculiar smell and folds of clothes.
Wash&Dry 60'		This program can be used to wash and dry a small amount of clothes.

Note:

• When washing cycle is finished, the machine will change into standby mode. And the power will be off after 10 minutes without any control on the control panel.

• The machine is fitted with balance control device, which ensures the machine is stable during the spin. To protect the machine, it will cut in if the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If after 15 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistributed the load manually and reselect the spin programme. The test program Eco40-60 is for cottons, linens or cotton mix fabrics. Eco40-60 is the one recommended for a normally soiled load equal to the rated load capacity in the product literature.

Door Lock

• When the machine is started, the door is locked.

• When the temperature inside the drum is above 60˚C, the door is locked.

• When the water is above a certain level, the door is locked.

• When the washing cycle is finished, the door is unlocked.

CLEANING AND MAINTENANCE

Regular maintenance and cleaning help ensure a longer lifespan for your washer-dryer. Always disconnect the power supply before performing any maintenance tasks.

MACHINE BODY

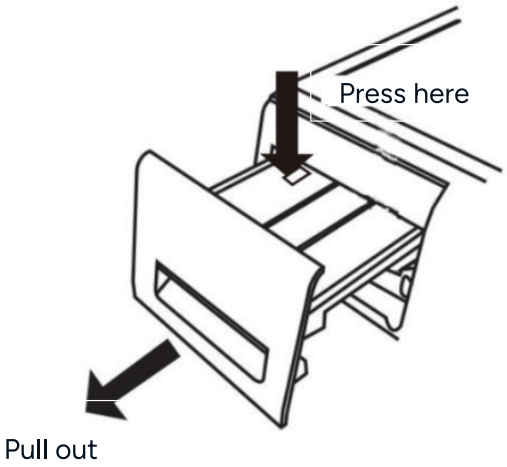
- Use a soft cloth to wipe the machine body after each use.
- For heavy dirt, use a cloth dampened with mild detergent or soapy water.
- Do not spray or flush the machine directly with water.
- Avoid using abrasive cleaners, diluent, petrol, or alcohol.

DOOR SEAL

- Wipe the gasket with a cloth after every wash to remove moisture.
- Check and remove any small items, such as brooches or debris, to prevent damage.

DETERGENT COMPARTMENT

- Clean the detergent compartment regularly.
- Remove the compartment and rinse it thoroughly with water before reassembling.



CLEANING AND MAINTENANCE (Cont.)

WATER INLET VALVE



Frequency: once a year

1. Disconnect the inlet pipe.
2. Remove the filter screen from the valve.
3. Use a toothbrush to clean the filter screen.
4. Reassemble the filter and reconnect the inlet pipe.

TUB CLEAN

Frequency: once a month

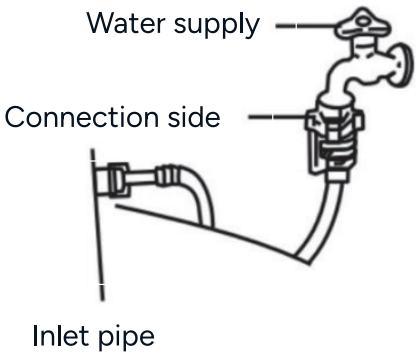
There may be dirty rest in the drum after long time using. The drum clean function can clean the inner and external drum.

Attention: Don't place clothes and detergent in the machine when using drum clean function.

FROZEN WATER INLET

In the event of below freezing environments, if the water inlet freezes:

1. Wrap the water tap and connector with hot towels.
2. Detach the inlet pipe and place it in 50°C hot water.
3. Pour 2-3 liters of 50°C hot water into the drum.
4. Reattach the inlet pipe, open the water tap, and run the machine. Check if the inlet and drain pipes are functioning properly.



CLEANING AND MAINTENANCE (Cont.)

DRYER AIR OUTLET CLEANING

Frequency: After every 100 drying cycles or if drying performance decreases.

Lint and dust may accumulate in the drying system over time, affecting performance.

Clean regularly as follows:

1. Wet a small brush under running water.
2. Insert the brush into the designated area and twist it inward, then pull out to remove lint.
3. Repeat until no visible lint remains.



PUMP FILTER CLEANING

Frequency: Once a month

1. Press the pump groove to open the filter cover.

   Attention: Allow hot water inside the machine to cool before opening.
2. Turn the filter counterclockwise to remove it.
3. Rinse the filter under water to remove debris.
4. Reinstall the filter by turning it clockwise, ensuring it is tightly secured.

Attention:

- A loose filter may cause water leakage.
- Do not clean the filter while the machine is in operation.



FAQs

Please be sure to contact our call centre on info@ayonz.com if you cannot identify the issue with the below information.

Problem	Possible Cause
Door can't be opened	• Water temperature is too high or power cut. • Setting child lock function. • The clothes are clamped between the door and gasket.
Peculiar smell	Because using rubber components, it has rubber smell at the beginning.
Less water for washing and rinsing wash	Front load washer only needs a little water to
No water	• Ensure the water supply tap is turned on • Ensure the water pipe is not frozen • Ensure the filter is not blocked
Water inflow halfway through the cycle	If the water level drops during operation, the system will automatically refill to maintain the required level.
Drainage when the machine is washing	Too much bubbly detergent
Residual time change	The washing machine may adjust the remaining time due to: • Imbalanced Load: If clothes are unevenly distributed, the machine automatically fills with water to balance the load. • Water Pressure: The residual time is calculated based on inflow. Varying water pressure may increase or decrease the estimated time. • Tilted Clothes: If clothes tilt during dehydration, the machine will prolong the spin cycle for proper adjustment.
Dehydration process has abnormal sound	Check the following: • Is the power cord securely connected? • Have the transit bolts been removed? (Refer to the Installation section.) • Are there any foreign objects, such as hairpins or coins, inside the drum?
Machine Fails to Operate After Power Failure	Once power is restored, press the Power On/Off button and reset the program to resume operation.
Emergency door opening	If there is a long power outage and you need to remove clothes: 1. Unplug the power cord. 2. Wait for the inner drum to stop completely. 3. Pull down the emergency rope located at the bottom-right corner of the machine cabinet until you hear a slight noise. 4. Open the door. **Important:** Ensure the water level is below the drum and the water temperature is below 60°C before opening the door.

FAQs (CONT.)

ERROR CODES

Fault code	Issue	Inspection point	Solution
No display	Out of operation	• Check if the outlet is providing power. • Ensure the unit is plugged in. • Confirm there is no power cut. • Check if the leakage protector has switched off. • Confirm if the booking function has been set.	Contact info@ayonz.com for support
E11	No water	• Ensure the tap is turned on. • Confirm the water pipe has not frozen. • Check if the filter is blocked. • Verify if the water supply is blocked.	Press the Start/Pause button after resolving the issue.
E12	Undrained	• Confirm the drainpipe is in the correct position. • Check if the drain height is too high. • Ensure the drainpipe is not blocked. • Verify the drainpipe length is correct.	Adjust the drainpipe as needed and press the Start/Pause button.
H	Door can't be opened	• Water may be too hot; wait for it to cool down. • Drying operation may still be in progress.	The door will automatically unlock once the water temperature drops to a safe level.
U=	No dehydration	• Ensure the washer is installed on a steady, suitable surface. • Avoid overloading the drum. • Do not roll up blankets inside the drum.	Remove excess clothes and press the Start/Pause button to continue.
_	Door not closed	Confirm the door is properly closed and the "locked" indicator light is on.	Close the door firmly and press the Start/Pause button.
Other code	Alarm	Check if the issue can be resolved by pressing the Start/Pause button.	contact info@ayonz.com for support

SPECIFICATIONS

Power Supply	220-240V ~ 50Hz
Standard Water Pressure	0.03MPa~1.0MPa
Washing/Dry Capacity	11KG / 7KG
Rated Power	1850W
Dimensions	600 x 676 x 850 mm (W x D x H)
Weight	Net: 82 kg
	Gross: 86 kg

TELEFUNKEN

CUSTOMER HELPLINE:
info@ayonz.com
02 8279 8606

DISTRIBUTED BY:
Ayonz Pty Ltd